



TamalpaisBank

Agreement to Receive Electronic Statements

Introduction

In this Agreement, the words “we,” “us,” and “our” mean Tamalpais Bank. The words “you” and “your” refer to the individual who is identified as the owner or authorized signer on the Account(s) listed on the Tamalpais Bank Online Banking service Accounts Summary screen.

The Electronic Signatures in Global and National Commerce Act (E-Sign) requires your approval and consent before we can present your periodic checking, savings, certificate of deposit, and money market account (“Account”) statements electronically through Tamalpais Bank’s Online Banking Service (“online banking”) in lieu of sending you paper statements through the U.S. Mail. To receive Electronic Statements, please read this Agreement carefully and provide us with a signed copy with the “I Agree” box checked. You should also save or print a copy for your records.

You are Not Required to Receive Electronic Statements

It is at your option that you select to receive Electronic Statements in lieu of paper statements. This is not a requirement of Tamalpais Bank. Check the individual account agreements to ascertain whether electronic statement delivery is available for other relationships you may have with us.

Your Consent Required

By signing the “I Agree” area at the end of this Agreement you consent to receive your periodic Account statements in an electronic format, called an Electronic Statement or e-Statement, and that we will discontinue sending paper statements to you. Your consent will only apply to this Agreement, as it applies to your deposit relationship with us. This does not apply to the delivery of Electronic Statements and other notices or Information related to Electronic Statements or your Account(s) including, but not limited to information that we are required by law to provide in writing. Therefore, you will not be consenting to receive any other electronic records or disclosures at this time.

This Agreement only discusses your rights and responsibilities for Electronic Statements. The terms and conditions of your Account(s) agreements with us remain in effect except to the extent modified by this Agreement.

If you do not want to discontinue receiving paper statements and instead receive Electronic Statements, you should not sign and return this form to us.



What We Will Provide

By choosing to receive your statements electronically, you will initially begin receiving Electronic Statements for all eligible Accounts listed within the Account Summary screen. You may receive one or two last paper statements, in addition to your initial Electronic Statement as we effect the transition in our systems. By choosing to receive Electronic Statements, checks and images normally received with your paper statement will also be discontinued. Check images (for non-truncated checks) will continue to be available on the Transaction Register screen. Electronic Statements will be available for viewing, printing and storing for a minimum of 16 months after they first become available.

For combined statements the primary account must be activated to allow Electronic Statements. Your primary account is the first account on your Account statement.

How We Will Provide Electronic Statements

Electronic Statements will be available by clicking the e-Statement button on the Account Summary screen. Enrolling in e-Statements requires that you affirmatively accept the e-Statements agreement, which is displayed in the enrollment process. That agreement is in addition to this one, and it is required for you to receive e-Statements in online banking. You will be required to read the agreement and click on the "I Agree" button to finalize enrollment.

You may opt to receive email notifications whenever a new Electronic Statement is available. You would set this up in the Change Options area of the e-Statement.

To access online banking you will need computer access to the internet using a web browser. Online banking is accessible through most PC or Macintosh based web browser products such as Internet Explorer, Firefox and Mozilla. However, online banking is not guaranteed to be accessible from any internet browser now in use or that may be available in the future. We will immediately inform you of any changes to hardware or software requirements should this impact your ability to access or retain your e-Statements.

Fees

There is no fee for online banking access; nor will any fee be imposed should you wish to discontinue e-Statements.

How You Can Withdraw Consent

You may withdraw your consent to discontinue receiving paper statements for all or any of your Accounts by submitting this form to us, signed and checking the Resume Paper Statements box. It may take one or two months for this change to take effect.

If you close your primary account or withdraw consent for your primary account, all Accounts included on the combined Electronic Statement will revert to delivery of the paper periodic statement via the U.S. Mail.

When you withdraw consent for Electronic Statements you will only be withdrawing consent to receive Electronic Statements. This will not affect any other consent for electronic statement records or disclosures in effect at that time.

Updating Your Information

You are responsible for providing us with an accurate and complete e-mail address and any other information affecting your Account, including but not limited to your mailing address and telephone number. You can update your e-mail address in the Options area of online banking or you may notify us by visiting one of our branches.



How to Request Paper Copies

At your request, we will provide a paper copy of this Agreement or any Electronic Statement. To request a paper copy of this Agreement or any Electronic Statement, contact us at ITSupport@tambank.com. We will not charge you any fees for providing a paper copy of this Agreement. We may charge you a service fee for providing you a paper copy of any Electronic Statement you may request.

Agreement and Electronic Statement in Writing

The Agreement, any Electronic Statements and any amendments we provide to you electronically will be considered "in writing". You should download, save, store or print a copy of this Agreement, your Electronic Statements and any other important information for your records.

Amendments

We may, from time to time, alter, change or add to this Agreement. We also reserve the right, at our sole discretion, to discontinue providing Electronic Statements to you. We will notify you of any and all such changes, alternations and amendments as required by applicable law.

Acceptance of Agreement and Consent to Receive Electronic Statements

By signing this agreement and checking the "I Agree" box, you hereby acknowledge and agree to be bound by the terms of this Agreement and to receive Electronic Statements in lieu of receiving paper statements.

If you sign this agreement and check the "Resume Paper Statements" box you consent to resume receiving paper statements in the U.S. Mail.

I Agree

Resume Paper Statements

Print Name

Print Name

Signature / Date

Signature / Date

Email Address

This signed agreement can be provided to any Tamalpais Bank Branch or it can be sent to our headquarters at this address or fax number:

Tamalpais Bank
Attention: Online Banking Support
630 Las Gallinas Avenue
San Rafael, CA 94903
Fax: 415-526-6479

